



CheetahXD 5.2 Product Notice

In the second quarter of 2014, Cheetah Technologies expects to release version 5.2 of our CheetahXD status monitoring application software. This version will be named CheetahXD 5.2. The previous version of CheetahXD was version 5.0.

Customers purchasing CheetahXD in 2014 will most likely install CheetahXD 5.2. Customers that subscribe to the Cheetah Annual License Renewal will most likely upgrade from CheetahXD 5.0 to 5.2 in 2014. They are able to get the new versions of the software as part of their annual subscription.

CheetahXD 5.2 provides a substantial upgrade in technology. This includes a new operating framework, IPv6, SNMPv3, Hibernate, and much more. It will be the basis of all our application software from 2014 and beyond.

Most importantly, Cheetah is informing our customers that the operating system architecture is built upon a 64-bit operating system. This means that the corresponding server specifications will be modified to specify a 64-bit operating system.

Customers not implementing a 64-bit operating system will be able to continue with any CheetahXD version 5.0 or prior. Cheetah will continue to support these installations with Cheetah Annual License Renewal (CALR) and our continued professional services.

Additionally, the CheetahXD subsystem called CheetahLynx v5.2 controller (also known as Network Tracker Controller v5.2) offering will be modified. Cheetah will no longer be supplying a physical Controller with the CheetahLynx v5.2 software. CheetahLynx v5.2 can only be installed on a 64-bit server (Windows or Solaris).

The current CheetahLynx v5.0 software and physical controller will continue to be supported. In the future, and depending on the CALR, any required CheetahLynx v5.0 software updates will be provided for the 32-bit platform.

If at any time a customer who has a support contact would like to update their controller to a 64-bit controller, Cheetah will provide the necessary software. If Cheetah and the



customer are faced with a future performance problem on the CheetahLynx v5.0 software, Cheetah may request the customer to upgrade to the 64-bit controller hardware as an appropriate course of resolution.

We are providing this notice to ensure that each customer has several months to consider and plan for the 64-bit OS upgrade (if applicable). CheetahXD 5.2 and beyond will no longer support installation on a 32-bit operating system.

If you have any questions regarding these improvements, please contact Cheetah Support by emailing cheetahsupport@cheetahtech.com, or by calling us at 866.944.1482.